

Where will mobile CRM take you?
Anywhere you want!



Resco Mobile CRM

Put Microsoft Dynamics CRM into your phone or tablet and see where the road takes you.

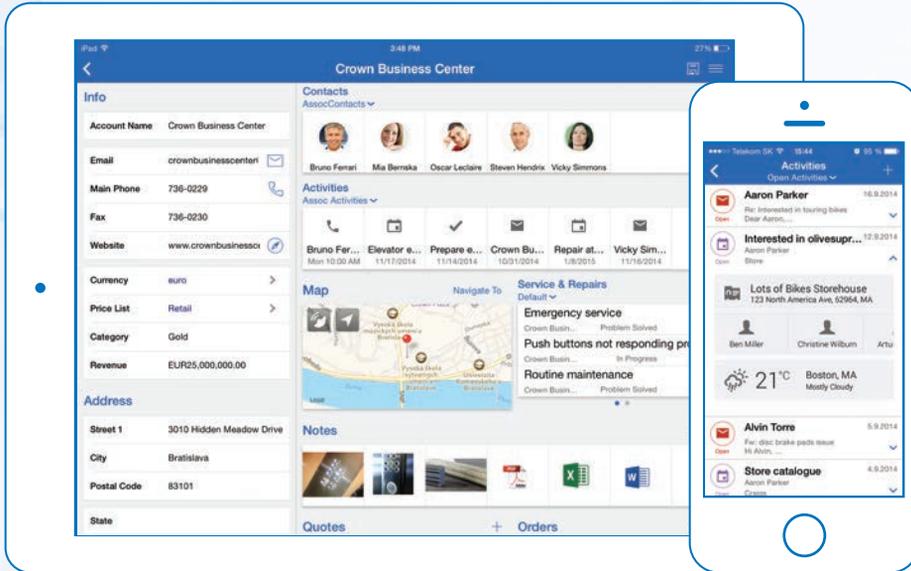
Supported mobile platforms:

 iPhone/iPad  Android  Windows

resco.net
technology on the move

Resco Mobile CRM

Mobile client for Microsoft Dynamics CRM



Offline functionality

No internet? No problem! In offline mode the CRM data is stored directly on your device, accessible anywhere, anytime. You don't have to stop working whether you happen to be on a plane with no wi-fi, have a meeting in an area with weak signal coverage or in any other situation with limited internet connectivity. And when you're back online, simply synchronize the app so all the changes you've made are saved on your CRM server.

Connects even beyond Dynamics CRM

Every Mobile CRM license now includes access to Resco's own CRM server, offering rich CRM functionality, data storage, and a web browser client, which complements the mobile app. You can use it as your standalone CRM solution, delivering mobility without the need for a third-party software. Or to connect the app with other back-end systems, such as Oracle CX, SAP, and Salesforce.

Dead-simple to use

Every new feature of Resco Mobile CRM, is built to expand its capabilities, yet keep the user experience streamlined. Creating and rescheduling appointments with a single tap, selecting

and modifying multiple records at once, in-line action buttons enabling quick access to key functionality – those are just a couple of the handy features which make the app a true joy to use.

Support for custom entities and fields

Have you customized your Dynamics CRM server, so it incorporates your own customized entities and fields? Great, you can have those in Resco Mobile CRM as well. With the Woodford configuration tool you can add them to the app quickly and easily.

Airtight security

We go above and beyond to ensure your information is safe & secure. From protecting the database with the highest encryption standard to giving you the option to remotely lock the application or wipe out data from it (should anything unexpected happen).

Dedicated customer support

Get in touch with Resco's support team whenever needed and get your issue resolved in no time. Whether an e-mail comes from the US or Australia, our support guys work around-the-clock, responding to inquiries quickly and accurately.

Popular features include (but are not limited to):

Signatures

Get an order or inspection form signed right on the spot

Barcode scanning

Scan the code to easily add it to an order

Attachments

Access documents, photos or HTML files via the app

SharePoint integration

Open, delete, upload, and replace documents on the go

Photo capturing

Take a picture of a repair, product display or anything else, really

Route planning

Plan your trip visually on a map to create an optimal route for you and others

Phone call & e-mail tracking

Save calls as CRM activities & track your e-mails instantly

Exchange & Gmail integration

Send & receive e-mails from your mailbox of choice

Dropbox integration

View, update, and share files within the app

Advanced security

Set access rights, remotely lock, and wipe the app if necessary

Iframes

Create stunning product presentations and link to websites

Favorites

Pin those frequently used records to a favorites section for faster access

vCard, meCard support

Populate contact's or lead's fields based on a QR code

Interactive map

View your records (accounts, appointments, or other) on a map

Reports

Run reports via the app

Color themes

Change the graphical appearance of the app to suit your company brand

Automatic synchronization

Have your work saved even if you forget to sync the app manually

Reminders

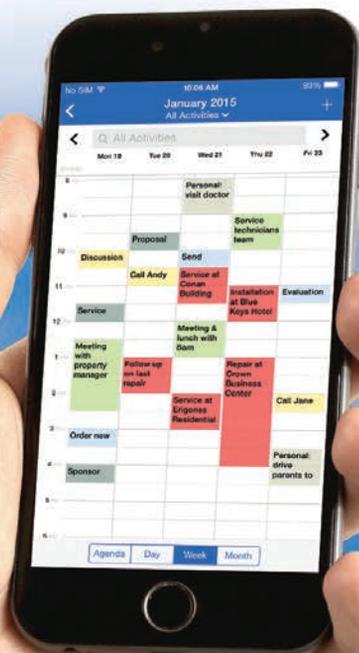
Get a notification of an upcoming appointment

Language support

Choose from 16 default languages or easily add a new one

Advanced find

Create your custom views



**THERE YOU HAVE IT.
IF YOU WANT GREAT RESULTS,
RESCO MOBILE CRM IS THE
WAY TO GO.**

Join the club

Trusted by over 1,600+ corporate customers including:

Get in touch!

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